

PACIFIC CAR CARE



SPRING 2010 NEWS LETTER

8350 SW Barbur Blvd, Portland, OR
503-293-7200

www.pacificcarcare.com

**Hours: Monday – Friday 7:00AM - 6:00PM
Closed Saturday & Sunday**

Our mission is to promise the most professional auto repair service and then deliver on that with an emphasis on customer satisfaction. We value the time and trust of our customers and work to create a relationship of respect and confidence.

- We will provide each customer with courteous and professional service.
- We will provide clear and accurate estimates of repair to our customers.
- We will perform no repairs without customer authorization.
- We will perform each service and repair professionally with top quality parts and materials.
- We will report any vehicle safety or repair concerns observed during vehicle service to our customers.
- We will prioritize recommended vehicle services and repairs to our customers in this order:

#1 Safety

#2 Progressive Damage

#3 Recommended Maintenance

***** WHAT'S NEW?*****

Demandforce

- The ability to schedule your appointments online, receive reminders and post a review.

Take a look > www.demandforce.com/auto/pacificcarcare



- Wi-Fi** connection now available free in our waiting area

Did you know we offer.....

PRE-PURCHASE INSPECTIONS & AFTER PURCHASE SERVICE

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DOES YOUR VEHICLE NEED A 'SPRING TIME' CHECK UP?

Spring is here and winter driving can be hard on a vehicle. Here are 4 questions to ask your self about the performance of your vehicle.

Need an Alignment?



Steering in the Wrong Direction

If you notice that your vehicle is not going precisely where you are steering it and your tires are wearing prematurely, it may be that your tie rods are in need of replacement.

CALL TO SCHEDULE YOUR FREE ALIGNMENT CHECK 503-293-7200

Need a Tune-up?



Is the Spark Missing

A standard tune-up, or spark plug replacement, done at the suggested maintenance interval will make an engine easier to start, improve fuel economy, lower emissions and restore lost power.

What is a spark plug? Basically it's a high voltage bridge for electricity. Also replacing the spark plug wires will restore the spark to its proper place. If you have noticed your car or trucks engine misfiring, it is time to get the spark plug wires checked out.

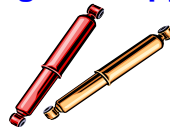
What's Leaking?



There is a puddle under my vehicle.

Pay attention to your car-if you do not see water beneath your vehicle after the air conditioning is running, you may have a plugged drain or similar problem. If you have concerns about leaks from your car or truck, consult with the friendly, expert technicians at PACIFIC CAR CARE. We perform routine maintenance, as well as comprehensive repair services.

Floating & Bumpy ride?



This May Come as a Shock...or Strut to you but

The shock and/or struts in your vehicle both dampen spring oscillation and aid ride control while the springs do the job of absorbing road shocks.

Signs that you need new shocks/struts include a "floating" feel to the suspension at highway speeds, with little directional control. Another sign is the car continues to bounce a few times after you go over a bump, and the vehicle will lean badly in turns and not settle immediately after the turn.



**Thank you for your business!
Have a great Spring & drive safely!**

